

#### **TOKYO TEST FEST**

# Maximum quality with Minimum testers

Tokyo Test Fest 2024 Martijn Goossens





# **Martijn Goossens**



**39**Rotations around the sun



The Netherlands



Was my first love

Music



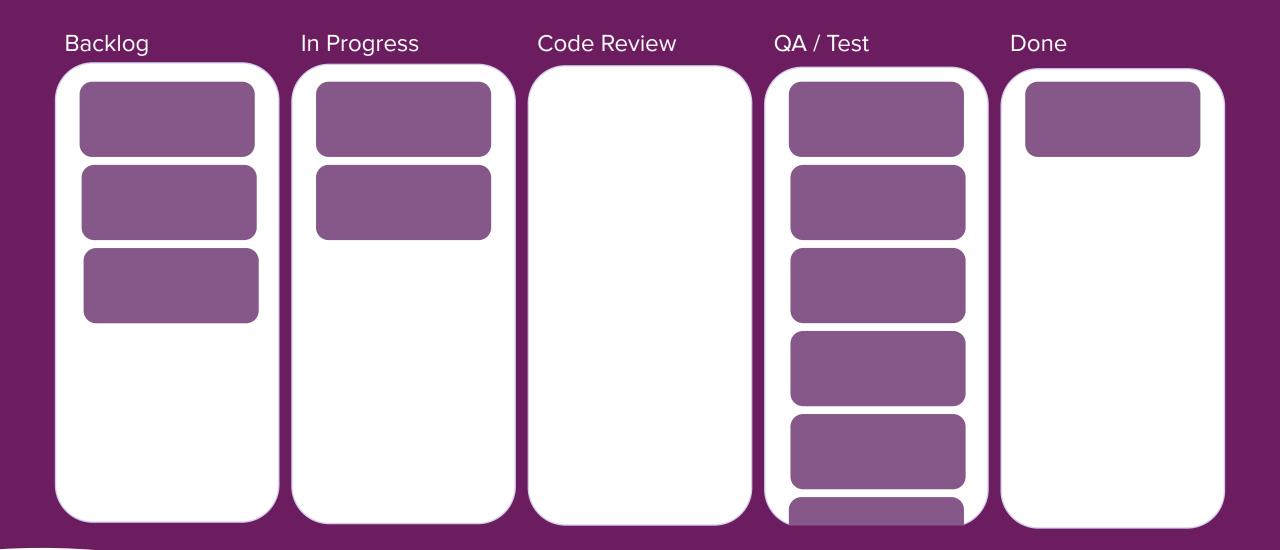
17
Years in Agile



19 Years in QA

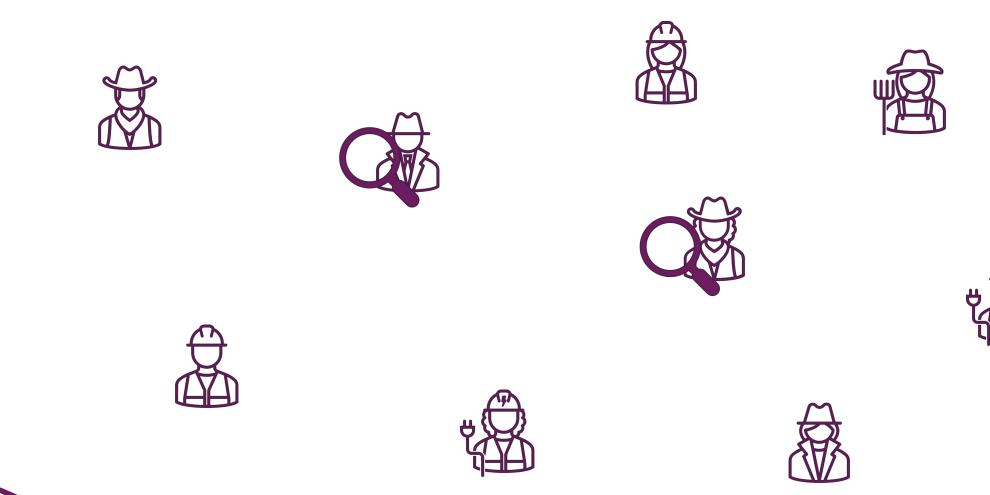


**eCom**Specialist in field





#### 'Scrum' team - Max. 9 team members





#### **Dedicated QA teams**















#### We need to do it all

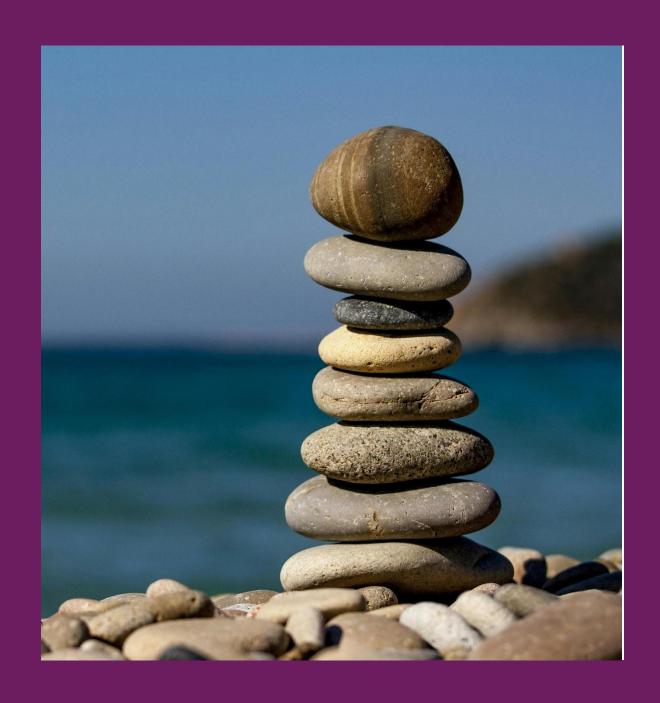
system testing black box testing non-funcional testing walkthrough 8 dynamic testing smoke testing sanity testing sanity testing cookies testing branch coverage unit testing spike testing stress testing dynamic testing stress testing inspection user acceptance testing code/statement/path functionality testing soak testing € functional testing



Goalkeepers

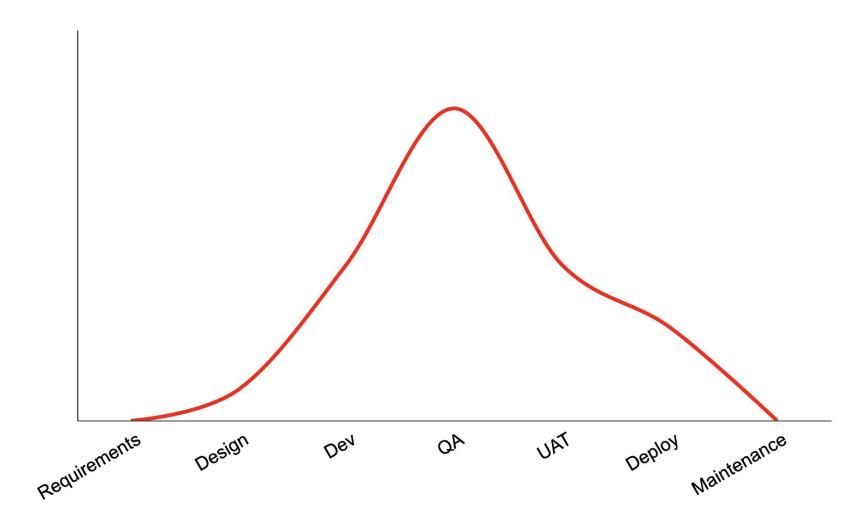
# Weakest link



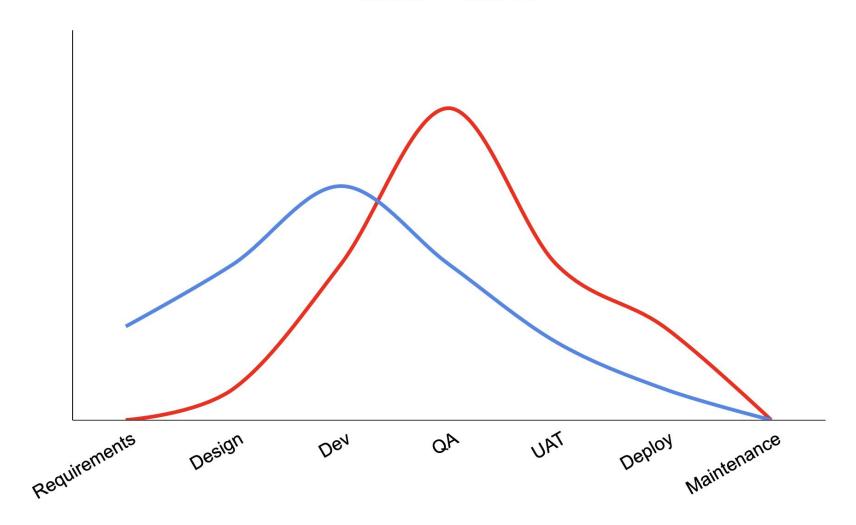


# Holistic Quality Mindset

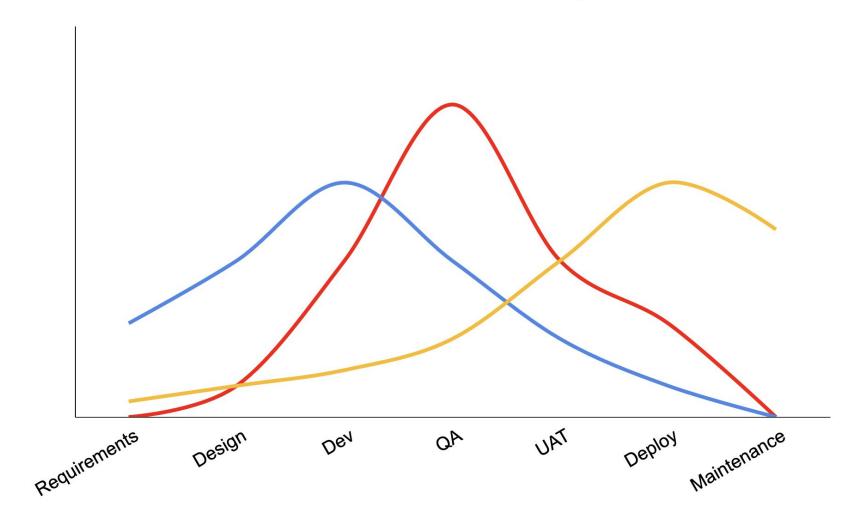




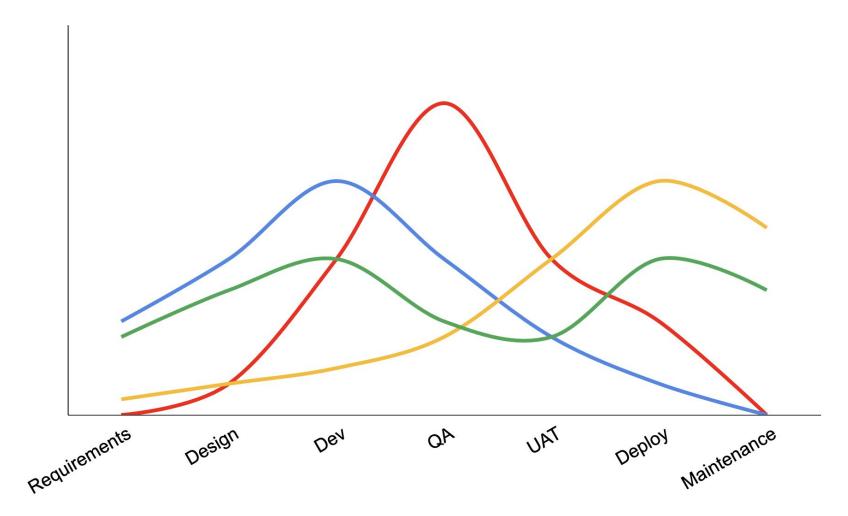










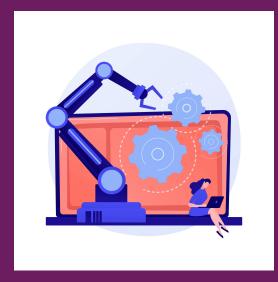


## Our friends in holistic quality



#### Friends in the team

- PO
- UX
- Dev
- Ops



#### Friends in automation

- Test automation (unit, API, UI)
- Automated test runs & reports
- Dashboards and alerts



#### **Al** friends

- GenAl (ChatGPT, Claude, ...)
- Test AI tools
- MLOps

# Shift Left 左に移動



Quality in = quality out

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# 3 Best practices of Shift Left



**Speaking the same language** 

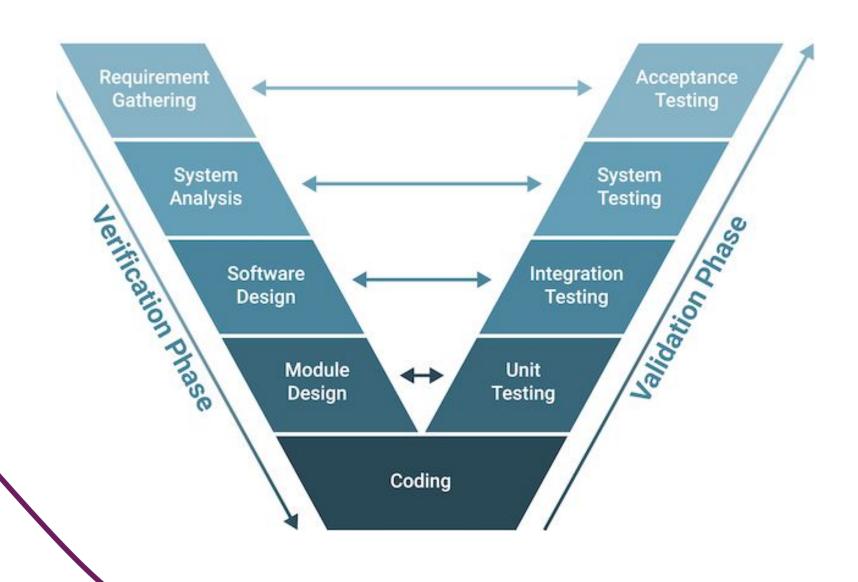


Align understanding



**Fast feedback** 

# V-model



#### **Shift left activities**

risk analysis
environment setup
continuous integration requirements review. feedback loops, xo unit testing test case design exploratory testing collaborative communication performance testing static testing

#### 3 Best practices of Shift Left



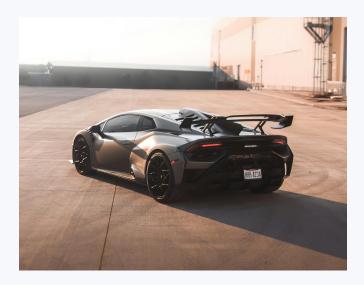
**Speaking the same language** 

- BDD (PO)
- Gherkin / Cucumber (BA)



#### **Align understanding**

- DDD
- Requirements analysis
- Coding guidelines (Dev)



#### **Fast feedback**

- Test case design (GenAl)
- Unit testing (Dev)
- Static analysis (Automated tools)

## **Shifting left – Top 3 priorities**

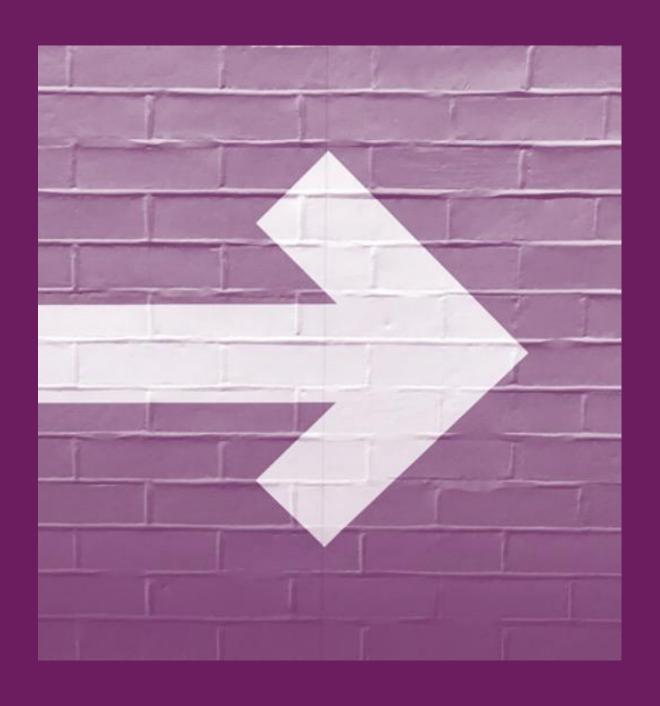
Requirements analysis

Test case planning

Unit testing

#### **Shifting left – Top 3 priorities**

- Requirements analysis
  - Development team & Test Al tools (Keysight)
- Test case planning
  - QA, Developers & GenAl (ChatGPT)
- Unit testing
  - Developers & DevAl (Github Copilot)



# Shift right 右に移動

# Are we sure it works after we ship it?

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# 3 Best practices of Shift Right



Make it safe to fail



Make it easy to debug



Make it easy to learn

#### **Shift right activities**

usability testing performance testing regression testing post-release testing logging canary releases of smoke testing beta testing

a/b testing feedback loops is deployment real user monitoring load testing

### 3 Best practices of Shift Right



#### Make it safe to fail

- Canary releases (Dev, Ops)
- Beta Testing (UX, PO, QA)
- Recovery plan (Ops)
- Feature flags (Dev)



#### Make it easy to debug

- Analytics (Dev, PO)
- Logging & tracing (Dev, Ops)
- Testability matrix (QA, Dev)



#### Make it easy to learn

- A/B testing (UX, PO)
- Real user monitoring (Ops, UX)
- User feedback (UX, PO)
- MLOPS (Ops)

## **Shifting right – Top 3 priorities**

Recovery / roll-back plan

Metrics & analytics

Feature flags

### **Shifting right – Top 3 priorities**

- Recovery / roll-back plan
  - Operations & Automation
- Metrics & analytics
  - Business, Operations & MLOps (Evidently, Fiddler)
- Feature flags
  - Development, Operations & Automation

#### Let's check in

- Holistic quality mindset
- Shifting left activities
- Shifting right activities
- Identified our friends





# ありがとう

Questions are very welcom Don't forget to take a sticke

linkedin.com/in/martijngoosser

martijn.goossens@xebia.com



www.goossens.io

